

User Tracking Opt-out

We take our customers' privacy very seriously and provide mechanisms for opting out of data collection features, which are identified below. You can learn more about the types of data that we need to collect for our core service here: <https://legal.branch.io/#branchio-privacypolicy>. We collect limited device information to improve our deep linking technology and to provide attribution and analytics services, but we understand that some users would like to opt out of this data processing.

BROWSER-BASED OPT-OUTS

Top

Branch's Browser Cookie Opt-Out: Our cookie-based opt-out can be accessed by clicking [here](#). This will place a Branch opt-out cookie on your browser. Where Branch detects the presence of that opt-out cookie, we will no longer set cookies (beyond the opt-out cookie itself). Due to the nature of the Services, some functionality will be degraded or no longer work as a result. Cookie-based opt-outs must be performed on each device and browser that you wish to have opted-out. For example, if you have opted-out on your computer browser, that opt-out will not be effective on your mobile device.

Browser-Based Opt-Out: Branch is a member of the [Network Advertising Initiative](#) ("NAI"). NAI provides information about how to opt-out (on a browser-by-browser basis) from data collection by participating NAI members, including Branch. More information is available [here](#).

NAI OTT/CTV Opt-Out: NAI provides information about how to opt-out of digital advertising data collection on various connected streaming devices to the extent that the device manufacturer will allow. That opt-out information is available [here](#).

DEVICE-BASED OPT-OUTS & CHOICES

Top

Mobile Device Identifier: To exercise the mobile device privacy settings controls, please visit the privacy settings of your Android or iOS device and select "[opt-out of interest based ads](#)" (Android) or "[limit ad tracking](#)" (Apple iOS). Branch will only be able to collect information as permitted by these settings.

Branch's Device-Based Opt-Out: You can submit a request to opt-out of the Branch Services on a particular device by submitting a request to privacy@branch.io with "Device-Based Opt-Out Request" as the subject line and include your device ID in the body of the email (for instructions on how to find your device ID, please visit <https://help.branch.io/v1/docs/how-do-i-find-my-device-ids>). Due to the nature of the Services, some functionality will be degraded or no longer work once that request is executed.