Branch's Subprocessors

The list below identifies vendors currently authorized by Branch to process personal data on Branch's behalf where Branch is providing services to customers as their processor, service provider, or equivalent under applicable privacy law(s). Branch will update the vendors listed on this page as appropriate, and will further provide any contractually-required additional notifications to customers.

Subprocessor	Description of Processing	Data Center Location(s)
Amazon Web Services (AWS)	Branch is hosted on AWS cloud servers	USA
Zendesk	Customer support ticketing platform	USA
Atlassian	Internal ticketing platform	USA
Software Minds, Inc.	Engineering support services	No data centers; Software Minds may access data center(s) Branch utilizes while providing support. Support team is located in Poland.
DataGrail, Inc.	Data subject request portal	USA

You can submit an email to privacy@branch.io to subscribe to receive email notifications regarding any new subprocessor.